FEE TRANSMITTAL

Electronic Version v09

Stylesheet Version v10

Title of Invention AUTOMATED USAGE-INDEPENDENT AND LOCATION-INDEPENDENT AGENT-BASED INCENTIVE METHOD AND SYSTEM FOR CUSTOMER RETENTION

Application Number: 09/737274

Date: 2000-12-12

First Named Applicant: L MICHAEL MARITZEN

Attorney Docket Number: SON5180.02A

Art Unit: 3621

Examiner: PIERRA E ELISCA

TOTAL FEE AUTHORIZED \$ 180

Patent fees are subject to annual revisions on or about October 1st of each year.

Fee Description	Fee Code	Amount \$	Fee Paid \$
Submission Of Information Disclosure Stmt Fee	1806	180	180

AUTHORIZED BILLING INFORMATION

The commissioner is hereby authorized to charge indicated fees and credit any overpayments to:

Deposit account number: 071137
Access Code *****

Deposit name: OBANION AND RITCHEY LLP

Deposit authorized name: JOHN P OBANION

Signature: /JPO/

Date (YYYYMMDD): 2004-12-06

Charge Any Additional Fee Required Under 37 C.F.R. Sections 1.16 and 1.17.